

Thank-you for your enquiry. Please find below details as requested -

Make-up trial - I am based at my studio at home in Healing, North East Lincolnshire, (DN41 7NJ.) I charge £70 (1 hr), and this includes skin preparation, a thorough run-through of your desired look plus a personalised face chart and product list. You can then go online and purchase any necessary items ready for the occasion. Please note, there is no obligation to buy any products, but they are a great idea for touch-ups during the day, if required. I do not sell any products. I require a £25 (non-refundable/transferrable) deposit please, per person which can be paid via Paypal on my website. You will also be required to fill in the booking form too on there please. Please note, I cannot secure any bookings until a deposit has been paid. The deposit will then be taken off the overall price and the outstanding amount needs to be paid in full in cash only please, on the trial, a receipt will be given. This deposit secures your actual occasion make-up.

On the make-up trial when you are 100% happy with your make-up, I will ask you to sign a sheet saying you are happy with everything, (see example below) -

I am 100% happy with my make-up trial and I understand any money paid for this is non-refundable/transferrable. I understand Tina cannot secure my booking if I do not pay in full with cash on the trial due to Tina allocating the time/date out to me and to cover any loss of earnings if I decide to cancel. I understand I am not under any obligation to pay today if I am undecided, however, I understand Tina cannot secure my appointment if I do not do so. If for any reason should I decide I am not happy with the make-up within 24 hours, I understand I am only eligible for a 50 % refund of whatever has been paid, after the deposit. I will put my complaint in writing within 24 hours via e-mail. A response will be sent out to you within 2-3 working days, together with a refund, if applicable.

Signed (client) Make-up artist

FREQUENTLY ASKED QUESTIONS :-

How soon do I need to book my make-up trial before the wedding/occasion?

I normally advise 6-8 weeks prior to the occasion, although, this varies depending on the individual.

I have booked my hairdresser for the occasion, would you recommend hair or make-up to be done first?

I would recommend for your hair to be styled first and then have your make-up done and it is very helpful if you can have your hair done at your location.

My Mum is reluctant to have her make-up applied, have you come across this before?

All the time!! Mums are definitely tough cookies!! They are normally scared of change and often have had bad experiences with make-up being applied by other people. However, all I do is enhance their natural features, and play down the not so good features, (what make-up is all about), so they will just look like themselves still...but a lot better! I often get ladies being shocked that they can look so good! It is all about knowing how to use make-up and getting the right products and tools.

Can you order the make-up for me ready for the occasion?

You can order online at www.bobbibrown.co.uk, however, if you would prefer me to order for you that is no problem at all. You will need to pay upfront for your products before I order them and there will be an extra charge for this service.

If I have my tattoo covered should it last all day?

Yes, it should do, the Dermacolour camouflage system is designed specially for things like tattoos, so the powder does set it and make it waterproof, the fixing spray gives it extra staying power too. I do have examples of tattoos I have already camouflaged, please ask if you would like me to e-mail you photographs.

What products do you recommend me purchase for the occasion?

All of them! Failing that, the bare essentials are – a concealer, pressed powder, lip pencil, lip colour and lip gloss. Please note, I do not work for Bobbi Brown, I just love their products as I used to work for them so know the range. I do not earn any commission from them to promote their products. I just feel that ladies in this area should not be left out and hence me giving you the opportunity to sample these exclusive products!

For Prom make-up what do you recommend?

Teenagers generally do not need a lot of **make-up**, they have good, young skin and so all I would aim to do is use soft, sheer make-up to help bring out their beauty. I most definitely would not use black eyeliner and orange foundation! Seeing teenagers overly made-up is such a shame.

I would like a make-up lesson but don't wear make-up as I have never been shown the correct way to put it on, what do you recommend?

Basically, all you need to know is how to look after your skin, how to apply the correct **make-up** in a few easy steps and what is the correct **make-up** for you. I will guide you through this in a non-intimidating manner, and you are free to ask as many questions during the session as you like. This is a great gift for a teenager, friend or Mum/Sister/Grandmother too. Learn how to be your own make-up artist.

I would like a make-up lesson, but I am a mature lady with a lot of wrinkles...what can you do for me?! Have you any filler?!

If I had a pound for every lady who asked me this, I would be very rich! I would advise you to look after your skin, drink lots of water, eat well and exercise/walk as often as you can. **Make-up** wise, the trick is to draw the attention to your best feature and play that area up, rather than focusing on your lines, after all, laughter lines and crow's feet are signs of good times, how can they be bad?! I will custom-make the lesson for you and teach you tricks of the trade!

Are the products you use allergy tested?

It's worth pointing out that just because a product is labelled hypoallergenic, it doesn't automatically mean that it definitely won't cause allergies. Manufacturers can put this label on their cosmetics without having to back up the claim with any real evidence. This is primarily because it is just isn't possible to guarantee that you definitely won't have a reaction, as some people have skin that is so sensitive that even something as natural as water can trigger an allergic reaction.

Because of this, cosmetics and other skin care products that claim to be hypoallergenic may not actually cause any fewer allergies than their non-hypoallergenic counterparts. Unfortunately, the only true way to find out whether it really is hypoallergenic is to test it on your skin. I advise doing a patch test to do this, so that if an allergy or other skin

irritation does occur, it will only affect a small area of your skin. To date, I haven't come across any reported reactions to the **make-up** I use.

Therefore, back to the question!! – None of Bobbi's cosmetics are advertised by the company as hypoallergenic. According to the company's website, its products are made of the "highest quality ingredients" and the concentration levels of the ingredients are safe for consumer use. Bobbi Brown's products are dermatologist and ophthalmologist tested, which means that they are tested for allergic reactions.

What does the make-up trial involve?

It involves skin preparation using Bobbi Brown skincare and I will discuss all of your requirements for your make-up. I will then apply your make-up and check you are completely happy with it. All clients will then receive a personalised face chart and product list, this will enable you to order online for any touch-ups, if required, during the day. The make-up trial will be done at my make-up studio at home in Healing (DN41 7NJ.) I will also fill in a record sheet for my records too, with all the relevant details and information on.

Why do you need me to pay in full on the make-up trial?

Basically, this secures your booking with me and I dedicate that time slot out to you, therefore, if I do get any enquiries I turn them down, so if you cancel, I do lose out. The majority of my clients like to pay in full on the trial as it is one thing less to worry about. It is non-refundable as this covers any loss of earnings I may encounter.

Am I obliged to purchase the products after the make-up trial?

Absolutely not, I only use Bobbi Brown products because they are easy to use and look great on my clients, plus I used to work for them in Nottingham so I am familiar with the products too. I am not employed by Bobbi Brown nor am I working on commission for them, I simply love their products and so aim to spread the word and help you look your best.

Do you travel out to me on the occasion?

Yes, this is a complete make-up service. Depending on your location, there may be a travelling charge on top of your quote to cover the time it takes to get there and back on the day. Please ask for a quote.

Please do not hesitate to contact me if your question is not featured above, I will answer your query as soon as possible, to the best of my knowledge. I look forward to being of assistance to you.

For client testimonials please see www.tinabrocklebank.co.uk and also www.tinabrocklebank.freeindex.co.uk

Remember – "Creating your personalised beauty routine is simple – all it takes is knowledge, a few simple steps and the right products." Bobbi Brown.